



HOW IN CHECK IS YOUR TECH?

Staying connected is a must in today's business world. Staying connected securely is critical. It's so very easy to find yourself the victim of a cyber attack. Whether large or small, a breach of your technology could be quite costly. And in the worst case, spell the end of a reputable business.

Sowell Management Services has entrusted PC Assistance with not only the health of our network and hardware, but also with the oversight of our data security. They monitor our equipment for threats like malware, ransomware, viruses and the like, as well as on-site repairs, software support and networking issues. As advisor partners of SMS, it is imperative that you to make every effort to protect yourself, and your trusting clients.

To that end, we would like to introduce you to PC Assistance. We've included their brochure to give you a broad view of their services, as well as obtaining special pricing for SMS advisor partners. Sowell Management trusts them with our technological needs, and so can you.

sowell
managementservices

Advisory services offered through Sowell Management Services, a Registered Investment Advisor.



Peace of Mind with



Do these issues plague your business?

- **No Technology Plan?** Does your organization lack a strategy for how technology can best serve it into the future?
- **IT Budget Crunch?** Under pressure to reduce IT costs, increase value or maximize profitability?
- **Management Struggles?** Need to find a more efficient way to manage your company's technology?

IT Assurance Advantages:

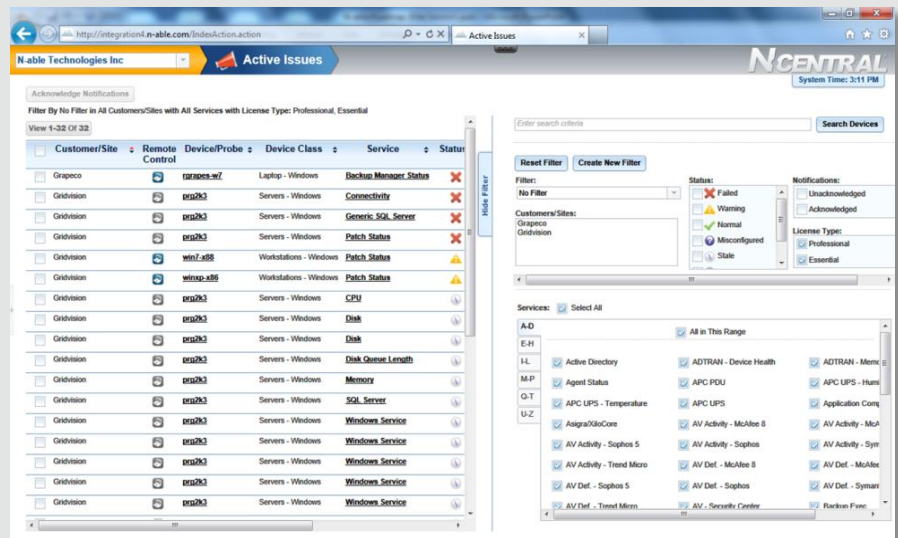
- **Increased Productivity:** Continuous insight into your network lets us reduce the business impact of IT failure by shortening the time from network failure to issue resolution
- **Reduced Business Impact from IT Failures:** Combining preventative maintenance and remote monitoring means we minimize failures that could impact your business. Your network behaves in a stable and reliable manner
- **Reduced Network Downtime Through Proactive Maintenance:** Through regular, preventative maintenance activities designed to keep your network operating efficiently, we reduce the number of emergency incidents you encounter

"I highly recommend any company finding they are reacting to network problems to make the right choice; be proactive, prevent problems, save money, increase productivity and become the next IT Assurance client."

– Candice Hill, CFO, Priority Wire & Cable, Inc.

A True IT Partnership

Total network peace of mind. Your time is precious. You have more important issues to deal with than your computer network. It is, however, a critical enabler to your business and in need of attention to ensure it's running predictably, optimally and securely. Our fully managed program is the ideal solution for an organization like yours, an organization that demands the utmost in network reliability and quality service.

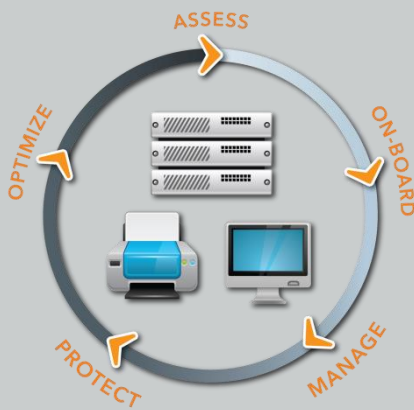


Total IT support and management for a fixed monthly price – it's that simple. We provide all of the benefits of an internal IT department for a fraction of the price of staffing one yourself. We reduce the business impact of IT failures by minimizing their occurrence, and any unforeseen issues are dealt with as a top priority. All aspects of your network are covered: security, data protection applications and hardware.

By combining a comprehensive automatic monitoring system with proactive IT visits, we ensure the network is operating smoothly. This allows you to continue doing what you do best: concentrating on your business!



Device Lifecycle Management



Spam, once onto the desktop, leaves your entire business at the mercy of the employee doing the right thing.

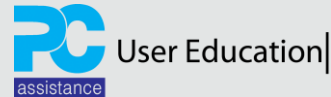
PCA Offers Security Assessments

- **Vulnerability Assessment**
- **Penetration Test**
- **Risk Assessment**

www.pcasistance.com
501-907-4722

Certified Experience Since 1994
©2017 PC Assistance - All Rights Reserved.

LAYERED CYBERSECURITY SOLUTION



- User Education should be included in every security solution. A user is easier to compromise than any single security solution.



- Eset Endpoint Protection helps ensure that your servers and workstations are secured.



- WatchGuard Firewalls keeps your infrastructure protected at the edge and includes an endpoint solution as well.



- Solarwinds enables manageability, automation and reporting for all things IT.



- Unitrends keeps your environment protected and available through industry backup best-practices.

ITA FEATURES

Managed Server

Managed Workstation

Managed Network

Managed Security

Managed Backup

Managed Support

INCLUDED SERVICES

- 24x7 Advanced Performance Monitoring
- Server Configuration Management
- Microsoft and 3rd Party Patch Management
- Real Time Server Optimization
- Scheduled Preventative Maintenance
- 24x7 Advanced Performance Monitoring
- Workstation Configuration Management
- Microsoft and 3rd Party Patch Management
- Real Time Workstation Optimization
- Scheduled Preventative Maintenance
- Firewall Management and Maintenance
- Router and Switch Performance Monitoring
- Anti-Virus Monitoring and Management
- Regular Vulnerability Scan and Report
- Risk Intelligence
- Backup Deployment, Configuration, and Monitoring
- Backup Software Updates
- Scheduled Backup Jobs
- Business Continuity and Disaster Recovery Planning
- Monthly Network Health Review
- Unlimited Network, End-user and Network Support

Stop Buying Downtime – Invest in Uptime

Call 501.907.4722 today for a custom quote



SPECIAL SMS PRICING FROM PC ASSISTANCE

IT SUPPORT OPTIONS

A. Least protective: break-fix support. Basic hourly support at \$125/hour (phone & remote) billed in 15 minute increments.

B. Mid-level protection: IT Management support with unlimited phone/remote support at \$50/month per user.

C. Full protection: Full IT & Security Management support with unlimited phone/remote support, cloud backup \$100/month per user, and initial cost of \$850 for firewall, anti-malware, backup manager, and initial implementation with yearly renewal fees of around \$500. (If we need to have someone onsite, local onsite rates for third party outsourced company apply – managed and minimized).

- i. Firewall – WatchGuard
- ii. Anti-malware – ESET
- iii. Backup manager – N-Able

Please reach out to Ted Clouser and let him give you the bigger picture of all that PC Assistance can do to help protect you and your clients. Be sure to let him know that you are affiliated with Sowell Management to secure this special pricing.

Ted Clouser
501.907.4722
clouser@pcassistance.com

sowell

managementservices

Advisory services offered through Sowell Management Services, a Registered Investment Advisor.